

FLORIDA AIDS DRUGS ASSISTANCE PROGRAM

October 22, 2015 Statewide Conference Call Minutes

10:00AM – 11:00AM

Counties Represented: Alachua, Bay, Bradford, Brevard, Broward, Calhoun, Citrus, Columbia, Dixie, Escambia, Hendry / Glades, Hillsborough, Jackson, Leon, Manatee, Marion, Martin, Miami-Dade, Monroe, Palm Beach, Pasco, Pinellas, Santa Rosa, St. Lucie, Sumter, Union, Volusia.

ADAP Headquarters Participants: James Easton

ADAP Insurance Client Calls

- ADAP is conducting a series of calls with insurance clients, who receive assistance through the ADAP Premium Plus Program. The goal of these calls is to provide clients with useful information that is specific to the federally-facilitated Marketplace open enrollment timeline. On these calls, the opportunity is presented for clients to ask questions or discuss any concerns, regarding 2016 insurance coverage.
- The goal of the Insurance Client Calls is to ensure that clients receive the information needed to retain assistance through the ADAP Premium Plus program, without an interruption of services.
- For the 2016 benefit year, ADAP expects to enroll more than 3,600 clients into Marketplace plans. More than 1,700 of these clients began receiving wraparound assistance, during the 2015 enrollment period.
- The first two client calls were held on October 13th. Calls are held at 10AM EST and 7PM EST, to accommodate the varied personal schedules of our clients. Both morning and evening calls are opportune for questions, comments and the relay of information regarding the 2016 enrollment process.
- The October 13th calls were targeted towards clients enrolled in ADAP-approved plans during the 2015 benefit year. Existing clients were advised *not* to re-enroll into the same 2015 insurance plan, until ADAP has reviewed and approved 2016 plan options.
- As of today, the Centers for Medicare and Medicaid Services (CMS) has not released the list of approved plans that will be available in Florida.
- Clients must select a plan for the 2016 benefit year by December 15th. Clients who do not make a selection will be automatically re-enrolled into their 2015 plan.
- The December 15th re-enrollment deadline was established by the Marketplace to ensure that health coverage begins on January 1, 2016.
- Any person who does not enroll by December 15th will not have coverage beginning on January 1, 2016, thus creating a lapse in coverage. For individuals who select a plan after the December 15th deadline, coverage will begin on February 1, 2016.
- ADAP will provide the list of approved plans once each option has been reviewed. The list will be provided to each county, enrolled clients and stakeholders.
- The next series of calls is scheduled for November 10th at 10AM EST and 7PM EST. These calls will focus primarily on clients who received wraparound assistance on 2015 plans.
- By November 10th the Centers for Medicare and Medicaid Services will have released the plan options for Florida's 2016 Marketplace Open Enrollment. In addition to this, ADAP will

have disseminated plan information to current Premium Plus clients to inform them if their previous plan is suitable for auto re-enrollment.

- During the Insurance Client Calls scheduled for December 8, 2015, January 12, 2016 and February 9, 2016, updates and helpful enrollment information will be provided regarding ACA Marketplace Premium Plus coverage. These calls will be beneficial for clients who have newly obtained Marketplace Premium Plus insurance.

ADAP Programmatic and Marketplace Trainings October 2015

- On September 22nd and 23rd, the ADAP Programmatic Training session for all county ADAP staff was facilitated from the central office. During day one of training, staff was given a general overview of the ADAP program, introduced to the database and informed on the proper use of ADAP related forms.
- Day two of training covered the method in which pharmacy and medication services are provided to Uninsured ADAP clients, along with the definition of a PDA. Additional topics covered included: how to order medications, drug pick up requirements, how to log pick-ups and the importance of the ADAP drug formulary.
- The next ADAP programmatic trainings are scheduled for November 17th and November 18th. Please contact your ADAP Area Representative for information on how to register yourself or staff for the next training.

Marketplace Enrollment Training

- On October 8th, 12th and 15th Cherrishe Brown conducted Marketplace Enrollment trainings. The first half of the training overviewed Patient Protection and the Affordable Care Act and its relation to Marketplace insurance coverage.
- Premium Tax Credits, plan share-of-cost and the manner in which clients should transition into Marketplace plan coverage were also discussed.
- The second half of the training was used to explain the client Verification Process and the proper transmission of documentation to the central office. Attendees were also informed on how to capture information using the ADAP Insurance Module. Finally, the steps that must be completed, so that a temporary CVS card can be issued, were expounded upon.
- If you have any questions regarding these trainings or the presentation slides used for each session, please contact your ADAP Area Representative, who can provide such information and materials.

Marketplace Open Enrollment

- The federally facilitated Marketplace Open Enrollment period will begin November 1, 2015.
- The list of ADAP approved plans are not yet accessible, as plan approvals from CMS are pending. Once plan options have been reviewed by our program, available 2016 coverage will be made available.
- If 2015 plans remain on the approved list, existing Premium Plus clients may re-enroll or they can choose a new plan option. If a current Premium Plus client wishes to change plan options, the new plan must be selected on or before December 15th.
- It is important that clients choose to complete their new enrollment or remain in existing coverage by the December 15th deadline, to avoid a lapse in coverage.
- ADAP will be transitioning many first time ACA Marketplace policy holders.

- Each CHD / ADAP office has been sent a list of clients selected for assistance through ADAP Premium Plus. The client lists include: former AICP clients ineligible for wraparound assistance, clients assisted with COBRA plans during 2015 and uninsured clients who have received traditional ADAP medication, Ryan White funded medical care and supportive services during 2015.
- Each of the listed clients will receive a pre-enrollment packet, including enrollment information and Navigator resources. A list of county-specific ADAP approved plans and helpful resources will be provided, courtesy of the University of Florida's Navigator Staff.
- Clients who have consented to receive mail delivery will have their 2016 enrollment information packet mailed to the most recent address found in the ADAP database. Clients who have not consented to mail communication will be contacted by county ADAP staff and notified of their eligibility.
- Enrollment information packets will be available for pick-up at local county ADAP offices or participating CBO and Ryan White Part A provider locations. ADAP will also provide this enrollment information in PDF format, so that packets may be printed as needed.

Please join us on our next ADAP statewide call on Thursday, November 19th at 10AM EST. If you have further questions comments or concerns, regarding any of the topics above, please contact a member of the ADAP Headquarters staff.

